

# The Pipeline

September/October 2008

8000 NE 52 Court  
PO Box 8979  
Vancouver, WA 98668

Phone: 360-750-5876  
Fax: 360-750-7570

**Hours of Operation:**

Monday-Friday  
8:00 am—5:00 pm  
Closed Sat, Sun, &  
Holidays

Emergency? Call us  
@ 360-750-5876  
24 hours per day/  
7 days per week

**Commissioners:**

Denny Kiggins  
Norm Harker  
Neil Kimsey

**General Manager:**

John Peterson

**CRWWD Stats...**  
(JAN-JULY 2008)

- Processed 33,177 calls
- Connected approximately 1.5 homes to sewer per day
- 275 injury-free days in the field (since 10/31/07)
- 17 new subdivisions
- 5 new commercial projects



## 50-Year Anniversary Brings Out the Fun

**O**n June 21, the District served up about 350 hotdogs and hamburgers during its 50-year anniversary. "The event drew about 300 people to the District office to enjoy food, fun and education" said John Peterson, the new General Manager for the District.

A live fishing pond, bounce castle, crafts and demonstrations of the District's Vacuum truck and TV van delighted many children and adults. In addition, the District had several of its engineering and financial consultants donate gift cards to local businesses, including Fred Meyer, Sears, Target and Home Depot, totaling \$1500, which was given away during the four hours of fun.

Several local officials, District customers, local contractors and partner agencies attended the street-fair event. This gave District staff a chance to say "thank you" for their support, offer up tours of the offices, talk about future opportunities to work together and educate everyone about the District's services.



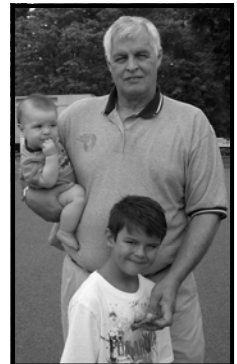
Commissioner Kimsey  
& John Peterson



Families enjoying the bounce castle



A family taking a break from  
the festivities to have a bite



Commissioner Harker  
with Grandsons Kyle &  
Felipe

### How Do I Pay My Bill?

- ◆ Online: [www.CRWWD.com](http://www.CRWWD.com)  
**Debit/Credit Card Payments**
- ◆ By Phone: Call (360) 750-5876 and press "1". Available 8 AM to 5 PM, Monday-Friday, except District holidays  
**Debit/Credit Card Payments**
- ◆ In Person: 8000 NE 52 Court, Vancouver, WA. Available 8 AM to 5 PM, Monday-Friday, except District holidays  
**Cash/Check/Debit/Credit Card Payments**
- ◆ By Mail: PO Box 8955, Vancouver, WA 98668  
**Check Payments**
- ◆ Payments can be made at any First Independent Bank branch office  
**Cash/Check Payments**
- ◆ Payment Drop Box: 8000 NE 52 Court, Vancouver, WA  
**Check Payments**
- ◆ Recurring Payments: Authorization form found at [www.CRWWD.com](http://www.CRWWD.com)  
**Direct Debit from Bank Account**

Note: The District accepts Visa or MasterCard credit/debit cards only

## Board Names John Peterson as General Manager



In July, the Clark Regional Wastewater District Board named John Peterson its new General Manager. The District Board appointed Peterson as the Interim General Manager in March of this year, following former General Manager Bob Bandarra's resignation in November and former District Engineer/Assistant Manager Chuck McDonald's retirement in February of this year. Peterson began his new job on August 1.

Peterson's combination of engineering, management and collaborative skills make him well suited for his new position. He spent a dozen years working in private industry before coming to the District. As a CH2M HILL consultant in the 1990s, he worked with the District on the early planning of the Salmon Creek Treatment Plant. The forty-year old received a bachelor's degree in civil engineering from Washington State University and a master's degree in environmental and water resources engineering from Oregon State University and is a licensed Professional Engineer in Oregon and Washington.

Since his hire in 2002 as the Capital Program Director, Peterson has managed the development and expansion of the Salmon Creek Treatment Plant, as well as other capital investments the District has made. This work has engaged him with many of the District's partner agencies and stakeholders in a problem solving framework. He's facilitated discussions and built support for common approaches that can work for the District's multiple stakeholders, including other agencies, and cities within Clark County.

According to Peterson, he is focusing on implementing the new tagline adopted by the Board earlier this year, "**Expanding The Boundaries of Service.**" "The District is striving to make it easy for the public to work with us and to be of service to the larger community in every way we can," said Peterson. The District Board is very supportive and excited about this new direction. "Already this year, we've reduced fees for full-service restaurants, and we are currently developing a more aggressive Septic Elimination Program to assist homeowners with failing septic tanks in the urban area. We're seeking to add a service ethic to everything we're doing."

Currently Peterson is working with all other sewer agencies in Clark County on a North County sewer coalition study. In addition, Peterson assisted in negotiating with Woodland and La Center to provide sewer cleaning services for these communities. Expanding the District's service in this way makes better use of the District's equipment and services. "We're getting better at seeking out and supporting common approaches that help the District's constituents and the community at large," he said.

A Salmon Creek area native and graduate of Columbia River High, Peterson lives within the District boundaries with his wife and two daughters.

## District Working to Keep Costs in Check

July kicked off the 2009 budget cycle for the District. It ends with the final budget adoption by the Board of Commissioners in December.

The District is struggling with lower revenue sources and higher cost trends, as is the case with most families, businesses and other agencies. We are working hard to manage costs in order to keep our rates as low as possible.

Ratepayers and others with questions about the 2009 budget are welcome to attend and provide comment at any of the budget meetings. Ken Andrews, Finance Director, said the District sent letters out to neighborhood associations informing them of the 2009 budget cycle. All of the meetings are at the District office on the following dates/times:

- ◆ October 28 – operations and maintenance expense budgets (3:00 PM)
- ◆ November 11 – revenue budgets, repair and replacement and capital improvement program budgets (4:00 PM)
- ◆ November 25 – final budget hearing (5:00 PM)
- ◆ December 9 – adoption of the final 2009 budget by the Board (4:00 PM)

### FREE LEAF DISPOSAL With This Coupon October 1—December 20, 2008

Prevent street flooding—  
don't place leaves in the street.

Instead, bring this coupon for **free** leaf disposal to:

**H&H Wood Recyclers**, 8401 NE 117 Avenue, **360-892-2805**  
Monday-Saturday 8 AM-5 PM; Sunday 9 AM-4 PM  
(closed Thanksgiving Day)

**West Van Materials Recovery Center**,  
6601 NW Old Lower River Rd., **360-737-1727**  
Monday-Friday 6 AM-6 PM; Saturday 8 AM-4 PM  
(closed Sundays and Thanksgiving Day)

This coupon must be presented at the drop-off site and is for **leaves ONLY**. Yard debris or mixed loads will be charged at the regular price. Leaves must be emptied from plastic bags.

Please complete the following information:

My street address: \_\_\_\_\_ Zip Code: \_\_\_\_\_

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