



Post Office Box 8979
Vancouver, WA 98668-8979

8000 N.E. 52nd Court
Vancouver, WA 98665-0983

COMMISSIONERS
Norm Harker
Denny Kiggins
Neil Kimsey

DISTRICT MANAGER

(360) 750-5876 ♦ FAX (360) 750-7570
www.crwwd.com

Dear Customer / Owner:

The Clark Regional Wastewater District does not have maintenance or repair responsibilities for **privately owned GRINDER / PUMPS or associated GRINDER PUMPING SYSTEMS**. In an effort to assist you in dealing with Grinder Alarm conditions or Grinder System Failures, we would like to offer the following suggestions for actions you should take immediately:

1. **To Silence a Grinder System Alarm** – The audible alarm, which is similar to the sound of a smoke alarm, can be silenced by opening the electric panel door and switching the alarm system **Toggle switch from AUTO to OFF**. The alarm light will stay on signifying that the system is still in an alarm condition. The light will go out when the water level drops. After the repairs are made put the switch back in the auto position.
2. With normal use, the grinder storage tank has reserve storage capacity for up to 24 hours (all units installed after 1990). Older systems may vary on storage time. **During an alarm condition, please limit your water usage until repairs have been made.** To avoid a **sewer spill** schedule repairs immediately.
3. Routine scheduled maintenance of your grinder system is recommended for the best operating efficiencies and dependability. **This is the customer's responsibility.**
4. Contact a qualified pump repair service contractor for maintenance or repairs as necessary.

PRIVATE GRINDER PUMP / PUMP SYSTEM SERVICES

The following list provides information on some of the Pump Service Companies in the local area that may be able to assist you in dealing with the repair and maintenance of your **private** grinder system.

The Clark Regional Wastewater District does not specifically recommend or endorse any of these organizations; however, we are providing the information based on our understanding of their experience with Grinder / Pumping service issues and to assist you in quickly locating a service.

PumpTech, Inc.
2425 SE Ochoco St.
Portland, OR 97222
(503) 659-6230
(503) 781-7273 (Cell)

Triangle Pump Company
PO Box 950
Portland, OR 97015
(503) 656-1473
(360) 600-4275 (After Hours)

Wibbing Pump Service
6712 SE 62 Ave.
Portland, OR 97206
(503) 775-9778
(503) 807-3587 (Cell)

For more information, contact Tony Bisson, Clark Regional Wastewater District Maintenance Supervisor, at (360) 993-8841 during regular business hours (8 AM-5 PM) or the after hours On-Call staff at (360) 750-5876.



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