# Connections

November/December 2017



## Providing Reliable Service Every Day – Part IV

This series explains how the District ensures that the sewer system continues to provide safe and reliable service to our community. Last month's newsletter introduced how the public can care for pressure sewers. (Missed it? Read it online: www.crwwd.com/about/newsletter.html.)

#### Keeping your system working in all types of weather

#### Remote monitoring

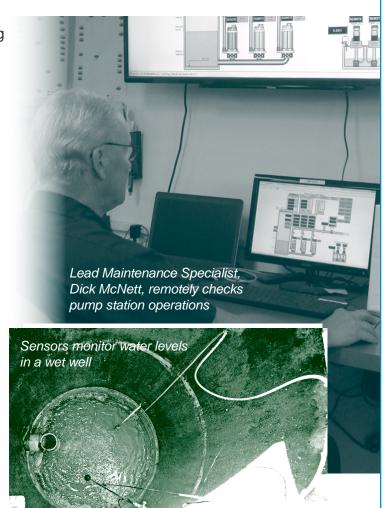
The District has developed an electronic monitoring system to keep an eye on pump stations 24/7, ensuring that sewers flow reliably every day of the year. The monitoring system is useful year-round, reducing staff time needed to check each station in person. But it becomes critical during adverse weather conditions, when immediate notice of power outages and other problems could stop a potential overflow.

#### Draining the bathtub

During wet weather, the load on the wastewater system is higher. At the same time, losing power to a pump station stops water from being able to continue through the system and can cause wet wells to fill.

This situation is much like leaving the bathtub running with the plug in. Eventually, the tub will fill and the water will overflow. In the case of the sewer system, however, overflows of wastewater can impact the environment and human health.

That's why the District works tirelessly to build and maintain a resilient system that is functional during emergencies. This includes back-ups for all essential equipment and clear protocols for dealing with all types of bad weather, power outages, and potential disasters.



Operations and maintenance are covered by the District's annual budget.

**Hours of Operation** 

Monday-Friday 8a.m.-5p.m. Closed Weekends & Holidavs

**Emergency?** 

Call 24/7: 360-750-5876 Commissioners

Norm Harker Denny Kiggins Neil Kimsey

**General Manager** 

John M. Peterson



#### No rate increase in 2018

There will be no rate increases for District customers come 2018. District has maintained affordable and stable rates thanks to proactive maintenance that maximizes the life of sewers and responsible, insightful financial management.

For Ridgefield customers, rates are continuing to go down over time, as the system integration charge reduces based on community growth. This means Ridgefield customers' total 2018 rate will actually be the same as when the city joined District in 2014!

You can review the District's rates over time at: www.crwwd.com/rates.html



#### Budget along with us

It's that season again - time to develop the District's budget for 2018. The annual budget is what funds capital investments and all of the operations and maintenance work that has been featured in the "Providing Reliable Service" articles so far. If you'd like to know more, attend a Board meeting or join us at the public hearing. The Board will have a work session on November 14 and a public hearing on December 12. The Board will formally adopt the budget on December 26.

### Calendar of Events

Nov.

14

Board Meeting: Operations & Maintenance Budget Dec.

Public Hearing on District Budget

Dec.

26

Budget adopted

#### Frog and the F.O.G.G.









# Free Leaf Disposal COUPON

Prevent street flooding — NEVER blow or place leaves in the street.

Use this coupon for free leaf disposal from:

For Vancouver and Clark County residents only

October 1 - December 31, 2017

#### **DISPOSAL DROP-OFF LOCATIONS:**

City Bark

2419 NE Andresen Vancouver, WA 360-253-8461 **H & H Wood Recyclers** 8401 NE 117th Ave

Vancouver, WA 360-892-2805

West Van Materials Recovery Center

6601 NW Old Lower River Rd Vancouver, WA 360-737-1727

**Triangle Resources** 612 SE Union Camas, WA 360-834-7253

This coupon must be presented at the drop-off site and is for **LEAVES ONLY**, up to 5 cubic yards.

No trimmings, yard debris or mixed loads with this coupon; these items will be charged at the regular price.

Leaves must be emptied from plastic or kraft bags.

Sponsored by:





To redeem coupon, complete the following information: