

Connections

May/June 2022



The Value of S.E.R.V.I.C.E.

Part five: Valued Partners

Join us in part five of this series as we explore the District's commitment to its values of S.E.R.V.I.C.E. We'll look closely at how the District values building partnerships.

Community partnerships help the District to understand and meet the needs of our customers. Partnerships with local and state agencies, regulators and legislators allow the District to find the best solutions to address those needs. This process helps us figure out how we can help improve the lives and livelihoods of our community through the delivery of the services we provide.

Safety

Employees

Responsibility

VALUED PARTNER

Innovation

Communication

Efficiency

Partnering to build a better community

The District is an active community partner in Clark County. Our commitment to building a better community extends to partnering with local community and business groups. This gives us a chance to meet directly with our customers and members of the community, and better understand their needs.

Some partnerships include local community and business groups such as the Hazel Dell/Salmon Creek Business Association, Columbia River Economic Development Council, and local business chambers. The District also regularly attends meetings and participates in community events hosted by our community partners.



How you can be an active partner

If you would like to schedule a speaker to talk with your local business association or community group, please contact us at crwwd.com/request-a-speaker

Commissioner and Staff participate at the Kline Kids Fishing event.

Hours of Operation

Monday - Friday
8 a.m. - 5 p.m.
Closed Weekends
and Holidays

Emergency?

Call 24/7:
360-750-5876

Commissioners

Norm Harker
Denny Kiggins
Neil Kimsey

General Manager

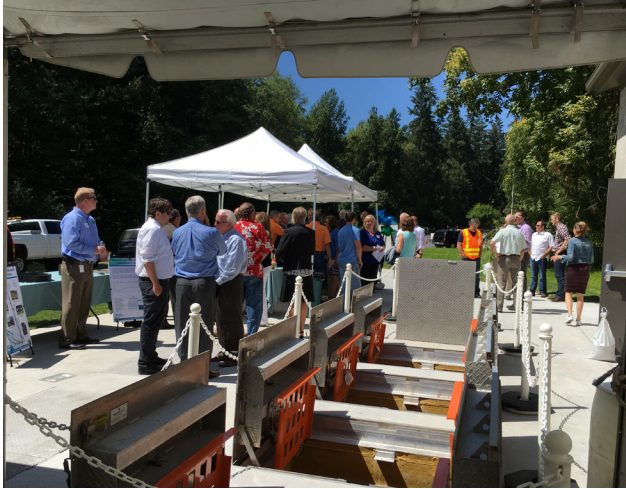
John M. Peterson, P.E.

Visit us online at www.CRWWD.com



Partnering with local and state leadership

The District routinely and regularly engages with local and state agencies, regulators, and legislators to help us more effectively and efficiently address the needs of our community.



Members of the community, state and local officials celebrate the opening of the Neil Kimsey Regional Pump Station.

Partnerships in action

One great partnership example is the transfer of the City of Ridgefield's collection system. A longstanding relationship between the District and the City provided a foundation for a formal partnership in which the District acquired the City's collection system. The District then invested in the sewer system in Ridgefield, connecting the I-5 Junction area with the Salmon Creek Treatment Plant. This kept monthly costs stable and competitive for Ridgefield customers while providing access to increased wastewater capacity, allowing for the construction of more commercial buildings and more jobs for the community. Over time, the growth in Ridgefield increases the size of the District's customer base, which helps with providing stable and competitive rates for all District customers.

Join us in the next issue as we look into the benefits of investing in these important relationships.

What Not to Flush

Just because a product is labeled as 'flushable' or 'biodegradable' does not make it safe to flush! Wipes, diapers, and other non-dispersible materials clog sewer pipes and pump stations. This causes increased operations and maintenance costs for all customers. Additionally, this can cause sewer backups or overflows. Most 'biodegradable' products like wipes do not readily "disperse" upon flushing and actually remain in a solid-state while traveling through the sewer system.

Remember to flush only toilet paper or tissue and avoid clogs!



Learn more at crwwd.com/pollution-prevention/flush/

Staff pull a pump clogged with wipes and debris.