



P.O. Box 3855
 Seattle, WA 98124-3855
 (360) 750-5876
 (360) 993-8800 SelfPay
 (360) 750-7570 Fax
 www.crwwd.com

Billing Statement

ACCOUNT INFORMATION

ACCOUNT: 000000-000
SERVICE ADDRESS: 123 MAIN STREET
SERVICE PERIOD: 12/1/2017 To 1/31/2018
BILLING DATE: 12/29/2017
DUE DATE: 1/31/2018

CUSTOMER NAME
 123 MAIN STREET
 VANCOUVER, WA 98661

SPECIAL MESSAGE

PLEASE TAKE NOTE, P.O. BOX 3855, Seattle, WA 98124 is the District's new mailing address. Payments received by mail or online banking must be sent to the new address! Please allow additional time for processing payments.

CURRENT CHARGES

SEWER SERVICE 76.00
TOTAL CURRENT CHARGES 76.00

BILL SUMMARY

PREVIOUS BALANCE 76.00
 PAYMENTS -76.00
 ADJUSTMENTS 0.00
 MISCELLANEOUS 0.00
 FINANCE CHARGE 0.00
 LIEN INTEREST 0.00
 CURRENT CHARGES 76.00
TOTAL AMOUNT DUE 76.00

10/18/17_v2

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Clark Regional Wastewater District

AMOUNT DUE

TOTAL AMOUNT DUE BY 1/31/2018 76.00

AMOUNT ENCLOSED

Please return stub with payment. Make check payable to CRWWD.

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ACCOUNT: 000000-000
SERVICE ADDRESS: 123 MAIN STREET
SERVICE PERIOD: 12/1/2017 To 1/31/2018
BILLING DATE: 12/29/2017
DUE DATE: 1/31/2018

Please check box to indicate change of ownership or mailing address for owner (see other side)

2*1**G50**0.74**1/1*****AUTOALL FOR AADC 990
 CUSTOMER NAME
 123 MAIN STREET
 VANCOUVER WA 98661



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CLARK REGIONAL WASTEWATER DISTRICT

- **CUSTOMER SERVICE:** 360-750-5876
Email: finance@crwwd.com
- **SELPAY PAYMENTS:** 360-993-8800
- **24 HOUR EMERGENCY:** 360-750-5876
- **FAX NUMBER:** 360-750-7570

WEB SITE: www.crwwd.com

PAYMENT OPTIONS

All customers:

- Mailing address: PO Box 3855; Seattle, WA 98124-3855
- **AutoPay:** Direct Debit authorization form available at www.crwwd.com or Customer Service at 360-750-5876
- In person (business hours) or drop box (24/7) with check at 8000 NE 52nd Court; Vancouver, WA 98665

Additional residential customer options:

- **SelfPay:** Visa/MasterCard credit/debit card or electronic check payments (24/7) at 360-993-8800
- **WebPay:** Visa/MasterCard credit/debit card or electronic check payments at www.crwwd.com
- **PhonePay:** Visa/MasterCard credit/debit card by phoning Customer Service (business hours) at 360-750-5876
- In person (business hours) with Visa/MasterCard credit/debit card at 8000 NE 52nd Court; Vancouver, WA 98665

DISTRICT BUSINESS HOURS:

Monday through Friday, 8AM to 5PM
Except District Holidays

MOVING?

Please contact Customer Service at 360-750-5876 to transfer service and make arrangements for a final bill.

RETURNED PAYMENT FEE

There will be a bank chargeback fee assessed for any returned payment.

ABOUT YOUR BILL

Residential: The monthly rate reflects operating and capital costs of pumping, transmitting and treatment of wastewater. The bill is charged to the property owner (customer) whether the property is occupied or vacant.

Commercial: The amount charged is based upon several factors relating to use, i.e., number of people, activities, number/type of facilities, etc., that can affect the sewer system, and is charged to the tenant/owner whether the unit is occupied or vacant.

WHEN YOUR BILL IS DUE

A billing is due and payable on the last day of the month in which the billing is mailed. A billing becomes delinquent on the first day of the month following the month in which the billing is due and payable.

DELINQUENT BILLINGS

On the last day of the month following the billing due date, the District shall **add a penalty equal to 10% of the current month's past due billing for monthly service.** This amount will show on the customer's next regular billing as a finance charge.

LIENS

On or after the day the third billing becomes delinquent, the District will send a Notice of Intent to Lien, advising that a lien will be filed (against the property) with the County Auditor if the past due billing amounts, **finance charges** and returned payment fees, if any, are not paid within 15 days of the date of notice. If the customer fails to pay within 15 days, the District will add the lien recording fee, record a lien with the County Auditor, and begin charging interest as authorized by District Code. The customer will receive a lien letter listing these charges.

COLLECTIONS

After filing the lien, the District will send a notice advising that the total amount due as of the date of filing, if not paid within 30 days of the lien letter, will be turned over to a collection agency.

FORECLOSURES

After filing the lien, the District may bring a foreclosure suit against the property to collect all amounts due, plus attorneys' fees and costs.

BILLING DISPUTE

Unless a written notice is received by the Finance Department within 20 days of the billing date, the bill is considered correct and payable.

New Owner's Name _____ Effective Date: _____

New Mailing Address for Owner: _____

Telephone Number: _____