

Connections

May/June 2021

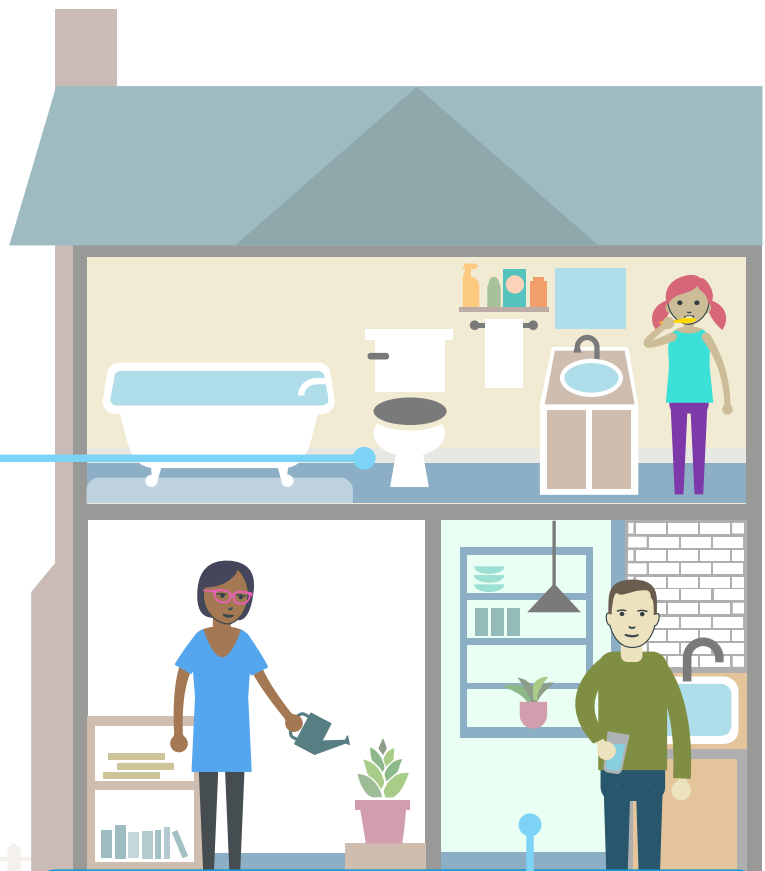


You can make a difference in the health of our waterways!

Here are some simple steps everyone can take to make a difference around the house.

In the Bathroom

- Flush toilet paper only. Everything else goes in the trash – even flushable wipes!
- Don't flush prescription drugs or other medications.
- Choose safer products, free from plastic micro-beads, synthetic fragrances, parabens, or phthalates.



In the Yard & Garage

- Use pesticides carefully and as a last resort.
- Properly dispose of pesticides and household hazardous waste.
- Scoop, bag, and trash pet waste.

In the Kitchen

- Learn what's in your cleaning products.
- Put fats, oils, grease and grit (F.O.G.G.) in the trash, never down the sink.
- Choose stainless steel, cast iron, or ceramic coated cookware.
- Cook at lower temperatures if using older non-stick pans.

Hours of Operation

Monday - Friday
8 a.m. - 5 p.m.
Closed Weekends
and Holidays

Emergency?

Call 24/7:
360-750-5876

Commissioners

Norm Harker
Denny Kiggins
Neil Kimsey

General Manager

John M. Peterson



Visit us online at www.CRWWD.com

Thank you for following along with the District through this series.

Together we learned about various pollutants found in our homes and explored how our actions can make a difference to help preserve the health of our rivers and streams. From the products we purchase to how we dispose of them, our choices impact what ends up in our waterways.

Here are some simple steps everyone can take to make a difference around the house:

- Educate yourself about the products you use.
- Choose safer and more environmentally friendly personal care or household products.
- Avoid products with “PFTE” or “FLOURO” ingredients or labeled as stain- and water-resistant whenever possible.

Learn more:

crwwd.com/pollution-prevention

Watch a video:

discoverycwa.org/pollution-prevention

COVID-19 Service Update

The District continues to provide services 24/7. Some services, including public access to the District office, may continue to be impacted while we work to return to normal operations. The District will adjust its operations, as needed, to comply with state and federal guidelines.

Help Managing Your Account

The District understands that many customers are experiencing financial hardship due to coronavirus restrictions. The District has changed some of its practices to help our customers, including temporarily suspending penalties for late payments. This is consistent with the Governor’s Proclamation 20-23.15, extended through July 31, 2021. We hope customers understand, however, that the District must continue to bill for sewer service and that property owners remain responsible for the cost of service. If you are having trouble paying for sewer service, please seek assistance sooner rather than later. To find out about state and local resources, visit coronavirus.wa.gov or wa211.org.

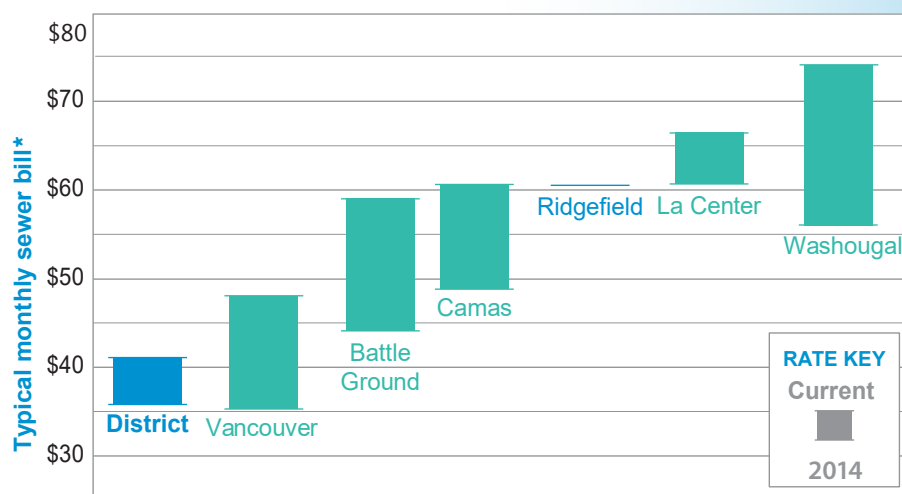
If you need help managing your account or want to make payment arrangements, contact customer service at (360) 993-4001.

Keeping Your Rates Low

The District is committed to providing our customers with the highest levels of service at stable and competitive rates. Through proactive financial planning, capital programming and rate management, we have maintained low rates for decades. While people have been experiencing higher rate increases both locally and nationally, our residential base rate for a single family residence remains the lowest in Clark County.

Clark County Residential Sewer Rate Comparison:

2014 – 2021



*Rates are based on 8 ccf water use and applicable utility taxes.