

Connections

January / February 2022



The Value of S.E.R.V.I.C.E.

Part three: Employees

Join us in part three of this series as we continue to explore the District's commitment to its values of S.E.R.V.I.C.E. In this issue we look at serving our customers and community through our team of professional staff.

Skilled professionals create high quality service

District employees are focused on working together to meet the needs of our customers. Ensuring that our community has access to excellent sewer service at competitive rates takes cooperation across a dynamic team of motivated and talented employees. The District employs highly skilled people throughout the organization to provide our customers with high quality services. Our plant operators, engineers, accountants, maintenance and administrative staff are certified at the highest professional levels, and our customer-oriented team is here to handle all your customer service needs.

Stewardship

EMPLOYEES

Responsibility

Valued Partner

Innovation

Communication

Efficiency

Who we are and what we do

- Operators make sure roughly eight to 12 million gallons per day of wastewater are treated effectively to meet all permit requirements.
- Maintenance crews ensure wastewater is safely and efficiently collected and conveyed across more than 750 miles of pipe and 85 pump stations.
- Engineers create sensible and cost-effective designs for new wastewater facilities that will efficiently serve the community for generations to come.
- Financial professionals safeguard and accurately account for the public's money and oversee District finances to provide stable and competitive rates.
- Administrators and managers ensure District is governed in an open, fair and transparent manner.



Maintenance staff inspect a sewer main

Hours of Operation

Monday - Friday
8 a.m. - 5 p.m.
Closed Weekends
and Holidays

Emergency?

Call 24/7:
360-750-5876

Commissioners

Norm Harker
Denny Kiggins
Neil Kimsey

General Manager

John M. Peterson, P.E.



Visit us online at www.CRWWD.com

Encouraging the next generation of workers

District services are made possible now and in the future by having a talented team. As a generation of workers prepare to retire, we all need to work together to attract qualified individuals into the water and wastewater industry. Rewarding opportunities exist for people with varied skills and interests - from skilled plumbers and electricians to information technology specialists and many more. These positions connect you to your community and provide honorable work with competitive wages.

Check out District job opportunities at: crwwd.com/jobs

Read about renewing the national water workforce at: bit.ly/crwwdworkforce

Learn more about the EPA's America's Water Sector Workforce Initiative at: bit.ly/crwwdepawater

Employees serving the community through our food bank garden

Our staff are active members of their community, helping in unique ways. Look behind our offices and you'll see the fruits and vegetables of their volunteer labor. Staff grow and maintain a volunteer food bank garden. The garden typically produces 200 to 300 pounds of food per season and is grown entirely by staff working on their own time. All food is donated directly to the Clark County Food Bank warehouse in Vancouver.

In 2010, District staff transformed a rose garden into two small garden plots, which quickly expanded to four plots. Staff volunteer to rototill and amend the soil, plant, weed, mulch, harvest and deliver to the local food bank on their breaks, lunch hours, after hours and on weekends. All funds for materials are donated by employees.

How you can be an active partner:

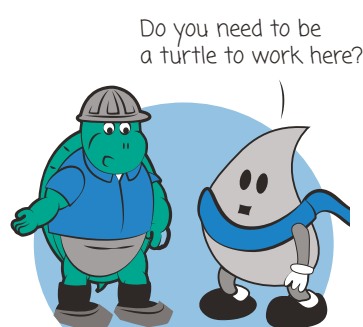
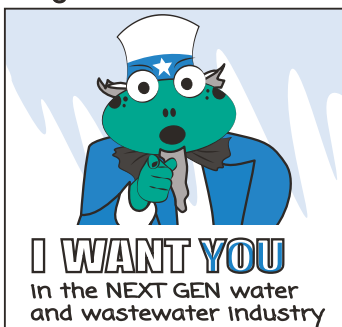
Does your neighborhood association, business association or other community group want to know more about the wastewater system or process? Our staff enjoys explaining how sewer services touch many aspects of our lives, including public health, environmental health and economic development. If you are interested in having a speaker at one of your virtual or in-person meetings, please contact Kim Thur:

(360) 993-8822 | kthur@crwwd.com.



The District food bank garden in 2019

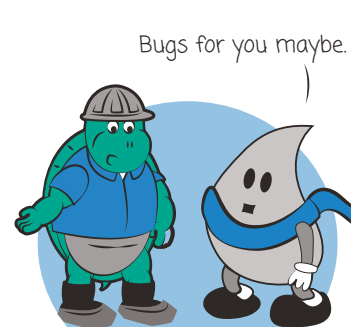
Frog and the F.O.G.G



Do you need to be a turtle to work here?



It helps, but having an understanding that wastewater treatment is a critical community service is more important. Benefits include keeping our environment clean and healthy. Having a healthy environment means having healthy bugs and fish to eat!



Bugs for you maybe.