

Connections

March / April 2022



The Value of S.E.R.V.I.C.E.

Part four: Responsibility

Join us in part four of this series as we explore the District's commitment to its values of S.E.R.V.I.C.E. In this issue, we'll explore the District's recent update to our Values. We'll also look more closely at responsibility, how we demonstrate integrity and fairness in managing the financial and environmental resources entrusted to the District.

Updated Values, same commitment to S.E.R.V.I.C.E.

The District's Values help us identify what's important to us. As our community continues to grow, we periodically revisit our Values to make sure they continue to serve us and our community in the best possible way.

Recently, the District made some modest updates to our S.E.R.V.I.C.E. Values. The Values still reflect the same commitment and dedication to "service," but we refined a few to elevate the importance of protecting the safety and health of our employees, showing respect for all, and serving our customers and community. And don't worry—stewardship is still included under responsibility!

Learn more about our Values at:
crwwd.com/about/who-we-are



District Staff

SAFE and healthy workplace for all employees.



EMPLOYEES who are talented and motivated professionals that work together in a spirit of cooperation and with respect for all individuals.



RESPONSIBILITY, integrity, and fairness in managing the environmental and financial resources entrusted to the District.



VALUED partner involved and active within our community.



INNOVATION and learning, creating an environment of personal and professional growth.



COMMUNICATION that is active, open, honest, and timely.



EFFICIENT and effective solutions that meet the needs of our customers and our community.



Hours of Operation

Monday - Friday
8 a.m. - 5 p.m.
Closed Weekends
and Holidays

Emergency?

Call 24/7:
360-750-5876

Commissioners

Norm Harker
Denny Kiggins
Neil Kimsey

General Manager

John M. Peterson, P.E.



Visit us online at www.CRWWD.com

Financial responsibility in action

The District understands our ratepayers' expectations for fiscal responsibility, and stable and competitive rates. We achieve this through proactive planning, accountability, and sound management. Because of this, we continue to offer the most competitive rates in the county, a strong credit rating, and funding for capital improvements—even in tough economic times.

Excellence in financial accountability

The District's dedication to financial responsibility is also evidenced in our audit history. We have received clean financial and accountability audits from the Washington State Auditor's Office for more than 30 straight years. This confirms compliance with all areas of financial reporting and that controls are in place to responsibly safeguard the public's money.

How you can be an active partner

Get involved by attending a Board meeting or learn more about the District's finances at: crwwd.com/about/financials

Environmental responsibility in action

We strive to be responsible and safeguard the water resources in and around our community. This is accomplished through a variety of programs and projects, including the septic elimination program, pretreatment program, and an asset management program for the inspection, maintenance, repair, or replacement of the collection system sewers. These efforts help to ensure that our community can continue to enjoy our beautiful creeks and rivers, such as Salmon Creek, Gee Creek, and the Columbia River.

Building a better future

The Columbia River plays a critical role in how the District manages and treats wastewater. To meet the region's long-term wastewater treatment needs, a new river outfall (submerged diffuser) and pipeline were needed to replace the existing system built in 1974. After years of careful study, monitoring, design, and permitting, the Columbia River Outfall and Effluent Pipeline project is currently under construction through 2024. The project is building a larger effluent pipeline and an improved outfall into the river. The new outfall improves mixing and dilution of treated water discharged into the Columbia River, reduces ongoing maintenance at the discharge location, and provides capacity for the future.

Be an active partner and freeze the grease!
Pour fats, oils, and grease into a can, Freeze it and then put it in the trash.



Get your free kit to today:
crwwd.com/pollution-prevention/grease



Pipeline is assembled on-shore and then floated into the river

Learn more at bit.ly/columbiaoutfall