

# Connections

September/October 2022



## The Value of S.E.R.V.I.C.E.

### Part seven: Innovation

Join us for part seven of this series as we explore the District's commitment to its values of S.E.R.V.I.C.E. We'll look closely at how the District facilitates innovation and how this approach provides value to the ratepayers. By creating an environment of personal and professional growth and creativity, the District can capture new ideas in all areas of operations.

### Using innovative technology to provide reliable service, save money and protect the environment

The District leverages innovative ideas and technology throughout its program to help ensure we continue to provide reliable, cost-effective service to our customers while protecting the environment. In our operations, the District makes use of various technologies, including Geographic Information System (GIS), Supervisory Control and Data Acquisition (SCADA) system, Close Caption Television (CCTV) cameras, and a computerized Maintenance Management System (MMS).

We were early adopters of these technologies and developed a unique model that integrates information from each of these tools. Our integrated approach allows us to understand the current condition of critical infrastructure assets like manholes, pipes and pumps, and helps us proactively determine what needs repair, restoration or replacement before a costly crisis occurs.

The District's approach over the years has proven effective and serves as a model for other wastewater agencies.

Learn more about Technology in Service at [crwwd.com/technology](http://crwwd.com/technology)

*Staff place a CCTV camera into a manhole to inspect sewer conditions.*

Safety

Employees

Responsibility

Valued Partner

INNOVATION

Communication

Efficiency



#### Hours of Operation

Monday - Friday  
8 a.m. - 5 p.m.  
Closed Weekends  
and Holidays

#### Emergency?

Call 24/7:  
360-750-5876

#### Commissioners

Norm Harker  
Denny Kiggins  
Neil Kimsey

#### General Manager

John M. Peterson, P.E.



Visit us online at [www.CRWWD.com](http://www.CRWWD.com)

## Salmon Creek Wastewater Treatment Plant: Planning for the future

In 2022, the District is bringing this spirit of innovation and new ideas to the Salmon Creek Wastewater Treatment Plant. The Discovery Clean Water Alliance, who owns the plant, is transferring operations of the Plant from Clark County to the District, who is also a founding member of the Alliance. The Alliance's Board of Directors trusts that the District can effectively and efficiently manage the Plant which receives and treats roughly eight to 12 million gallons of wastewater per day from homes and businesses throughout unincorporated Clark County and the cities of Battle Ground and Ridgefield.

Learn more about the Plant at [bit.ly/CRWWDPlant](https://bit.ly/CRWWDPlant)

## Maintaining affordable rates

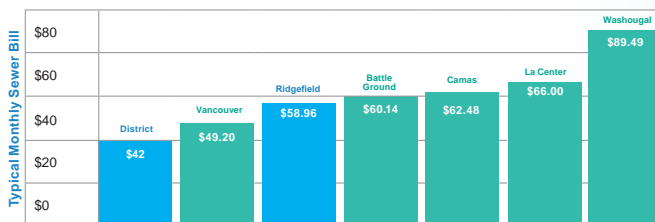
The District is committed to providing customers with the highest levels of service at stable and competitive rates. Through proactive financial planning, capital programming and rate management, we have maintained our low rates. In fact, our residential monthly base rate remains the lowest in Clark County.

Over the last five years, District monthly rates have increased by \$4 as compared to an average increase locally over that same period of \$8. Rate pressures, however, are increasing as expenses and inflation continue to rise.



The Salmon Creek Treatment Plant.

Clark County Rate Comparison | 2022



Learn more at [bit.ly/CRWWDRateComparison](https://bit.ly/CRWWDRateComparison)

## 2023 budget planning

The District will establish sewer rates for 2023 during the annual budget planning period this fall. Please join any of the upcoming public meetings:

- Budget Workshops: Oct. 18, 25 and Nov. 8, 2022
- Budget Public Hearing: Dec. 13, 2022
- Board Action on FY 2023 Budget: Dec. 27, 2022

Learn more at [crwwd.com/financials](https://crwwd.com/financials)

# FREE Leaf Disposal Coupon

Prevent street flooding. Do NOT blow or rake leaves into the street.

Vancouver & Clark County Residents Only

Valid: October 1 - December 31, 2022

### DISPOSAL DROP-OFF LOCATIONS:

**H & H Wood Recyclers**  
8401 NE 117th Ave  
Vancouver, WA  
360-892-2805

**McFarlane's Bark**  
8806 NE 117th Ave  
Vancouver, WA  
360-892-6125

**West Van Materials Recovery Center**  
6601 NW Old Lower River Rd  
Vancouver, WA | 360-737-1727

**Triangle Resources**  
612 SE Union St  
Camas, WA  
360-834-7253

Present this coupon at a participating drop-off location for up to 5 cubic yards of **LEAVES ONLY** - no bags. No trimmings, yard debris or mixed loads.

Sponsored by:



Complete the following information:

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_ Zip: \_\_\_\_\_



City of Vancouver residents: Funding for this program is provided through your garbage rates. Clark County residents: Funding for this program is provided through Clark County Public Works.